

Social Work Intern – Racine Public Library

The Racine Public Library has been the community's educational and informational institution since 1897. All employees are expected and encouraged to create a positive and friendly environment for library users, the community, and co-workers. It is expected that all employees be flexible, responsive to change, and take a leadership role when necessary. Essential duties may change in response to evolving community needs.

This individual in this position, under the general supervision of the Manager of Adult and Youth Services and the individual's MSW supervisor, will be a public face for the library and a voice for the diverse communities in Racine. The focus of the position is on connecting patrons with the services they need, as well as providing staff with training and tools to help them better serve patrons' needs.

This is a part-time, temporary, unpaid position. This individual will work approximately 24 hours a week. The exact schedule will be mutually agreed upon between this individual and the Manager of Adult and Youth Services.

Essential Duties:

- Evaluate and assess patrons' needs and link them with appropriate services; provide a warm handoff
- Provide limited casework for individuals who will not accept help outside of the library
- Work with team of staff to set up staff training on how to serve people with mental health issues, addiction, and homelessness
- Help provide a positive cultural shift for staff
- Counsel staff to help reduce burnout and stress
- Work with the Community Resource Librarian to compile community resource and referral list
- Reach out to vulnerable population and offer assistance to people experiencing mental health issues and substance abuse.
- Walk around library and make sure all patrons feel welcomed and comfortable. Have a binder of community information
- Compile statistics and data on outcomes and impact, number of individuals served, etc.
- Prepare reports for library board and city council

Associated Duties (non-essential):

- Sit on city boards to provide advocacy for the library and for the individuals served at the library
- Prepare toiletry kits to give to individuals
- Partner with parole board to assist individuals with reentry services
- Partner with the Department of Public Health
- Recruit peer outreach navigators and act as coordinator for peer navigators