

Part Time Social Work Program Coordinator

Brooklyn Public Library, New York, NY - February 14, 2022

Overview

Outreach Services at Brooklyn Public Library develops innovative programs and partnerships to increase access to library resources. The Department supports responsive services to immigrant communities, older adults, people experiencing homelessness, families impacted by incarceration and veterans.

Brooklyn Public Library (BPL) is seeking a Social Work Program Coordinator to connect library patrons in our branches who may be experiencing homelessness, housing instability, food insecurity, mental illness, barriers to health care and other acute needs. Reporting to the Community Health Coordinator, this person will develop and maintain partnerships that provide a bridge from the library to a robust network of community supports expert at delivering social services and community health.

Responsibilities

- Coordinate Brooklyn Supports programming in or adjacent to libraries in Northeast and Central Brooklyn.
- Supervise a team of part-time navigators including weekly supervision, planning and scheduling.
- Serve as an enthusiastic ambassador for the library to partner organizations.
- Work with the Community Health Outreach Coordinator to develop and maintain community partnerships.
- Work in collaboration with relevant government and community-based providers to implement appropriate service solutions.
- Meet with Public Safety staff, Public Service teams and Regional Librarians as needed to respond to needs in branches and follow-up for patrons.
- Develop trainings and referral tools to support staff in providing referrals.
- Complete necessary reports and documentation.
- Perform other related duties as assigned.

Qualifications

Minimum qualifications:

- Master's in Social Work from an accredited institution.
- Current NY State License of Social Work or Clinical Social Work.
- Minimum 2 yrs of supervisory experience.
- Creative, person-centered problem solving
- Attention to detail without losing sight of the big picture
- Strong interpersonal, oral, and written communication skills
- Demonstrated commitment to diversity, equity and inclusion.

Preferred Qualifications:

- Experience working with people experiencing homelessness, re-entry
- An understanding of social work programming in an urban public library setting.
- Experience working on projects with multiple stakeholders.
- Bi/Multilingual preferred
- Ability to travel